After following the suggested instructions on this page to [import Microsoft 365 Users into the HelpDesk contacts list](https://plumsail.com/docs/help-desk-o365/v1.x/How%20To/Import%20Office%20365%20users%20into%20contacts%20list.html#import-microsoft-365-users-into-helpdesk-contacts-list), the following two errors were received.

1. If the Apply to each loop’s selected output from the previous steps is configured to include “Body” as shown in the [documentation](https://plumsail.com/docs/help-desk-o365/v1.x/How%20To/Import%20Office%20365%20users%20into%20contacts%20list.html#import-microsoft-365-users-into-helpdesk-contacts-list), the following error is received.



Error Details

The execution of template action 'Apply\_to\_each' failed: the result of the evaluation of 'foreach' expression '@body('Search\_for\_users\_(V2)')' is of type 'Object'. The result must be a valid array.

1. The feedback from the error above led us to try the expression, “array(triggerOutputs()?['body'])”, instead of Body as the selected output from the previous step.

If the expression, “array(triggerOutputs()?['body'])” is added under the Apply to each loop in place of “Body”, the following error is received.

Error Details



Start time

Apr 6, 11:26 AM (

)

Duration

00:00:02

Error

Action 'Create\_a\_contact\_2' failed

RAW INPUTS

{

    "host": {

        "connectionReferenceName": "shared\_plumsailhelpdesk",

        "operationId": "\_flowV4ContactsPost"

    },

    "parameters": {

        "contact/email": null,

        "contact/title": null,

        "updateIfExists": true

    }

}

OUTPUTS -

{"statusCode":401,"headers":{"strict-transport-security":"max-age=15552000; includeSubDomains; preload","referrer-policy":"strict-origin-when-cross-origin","CF-Cache-Status":"DYNAMIC","Report-To":"{\"endpoints\":[{\"url\":\"https:\\/\\/a.nel.cloudflare.com\\/report\\/v3?s=a5tSp1zGX5z1XIQMV%2Fvar%2FrCdymbNILSTeqABqFjXc44bgqaR%2BfK8pI7us4QBG0dnfufQEx0EfRcJtI3Ruu1i79Vn5wli19fAo2u5zhsSaRJXpZMchxs0r0J5GjIydzWxUpam%2FUSJCsBhb318cbEnNA%3D\"}],\"group\":\"cf-nel\",\"max\_age\":604800}","NEL":"{\"success\_fraction\":0,\"report\_to\":\"cf-nel\",\"max\_age\":604800}","CF-RAY":"7b3b0cc95aafe236-ORD","alt-svc":"h3=\":443\"; ma=86400,h3-29=\":443\"; ma=86400","Timing-Allow-Origin":"\*","x-ms-apihub-cached-response":"false","x-ms-apihub-obo":"false","Date":"Thu, 06 Apr 2023 15:26:34 GMT","Content-Length":"34","Content-Type":"application/json"},"body":{"error":"Invalid API key"}}